23 June 2025
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Heads of Service Forum 2025

Dear Correctional Leader,

I am writing to extend a special invitation to the ICPA Heads of Service Forum, taking place on **Sunday, October 26, 2025,** as part of our 27th Annual Conference and AGM in Istanbul, Türkiye.

We are excited to present a revitalized format for this year's forum, designed specifically to maximize both professional development and cultural enrichment opportunities:

- **Morning Session (9:30 - 12:30)** – Expert-led workshops tailored exclusively for Heads of Service, focusing on strategic leadership and staff wellbeing.
- **Networking Lunch (12:30 - 13:30)** – An opportunity to connect with fellow leaders from around the globe.
- **Cultural Experience (13:30 - 16:30)** – A unique afternoon program of sightseeing and networking hosted by the General Directorate of Prisons and Detention Houses in Türkiye.
- **Welcome Reception (19:00)** – Join the official welcome reception at the conference venue.

To ensure you can fully participate in this enriched program, we recommend arriving at the **Conrad Istanbul Bosphorus** on Saturday afternoon, October 25. The forum is complimentary with a full conference pass. If you can only attend the forum day or the forum plus Monday morning, please contact ICPA directly to secure a special-rate ticket, at contacticpa@icpa.org.

ICPA's Heads of Service Forum is an exclusive, invitation-only event for Heads of Service, or their representatives, dedicated to leadership excellence and cultural engagement. **Please RSVP with the attendee's name, position, and jurisdiction to contacticpa@icpa.org by September 30, 2025, to secure your place.** If you have any questions, please contact ICPA's Executive Director, Natalie Boal, at natalieboal@icpa.org.

This reimagined format offers an unprecedented opportunity to combine professional development, strategic networking, and cultural immersion in one of the world's most historic cities. We look forward to welcoming you to Istanbul!

Yours sincerely,

Peter Severin
ICPA President