



Warsaw 27<sup>th</sup> November 2025

ALSO Eesti OÜ

Liivalao tn 18

11216 Tallinn

Dear Sir or Madam,

We would like to assure you that we are making every effort to deliver the ordered goods as quickly as possible, in full compliance with our defined delivery timelines. At present, the estimated delivery dates are as follows:

- Power Supplies (SRFC 24W Power Supply): December 16, 2025
- Travel Hubs (Surface USB-C Travel Hub): December 23, 2025

Please be assured that we are taking all necessary measures to expedite the process and minimize any risk of delays. Additionally, please note that accessory lead times are longer due to component availability and high customer demand. Kindly forward this information to Atea.

Thank you for your understanding, and please do not hesitate to contact us should you have any further questions.

Best Regards

Marcin Makowiecki

Microsoft Surface Commercial

Partner Development Manager Central Europe

A handwritten signature in blue ink that reads "Marcin Makowiecki".