

## Kalev Härk

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**Adressaat:** Jordan O'Reilly  
**Teema:** Vs: Request for meeting: Churchill Fellowship research on digital government and social services

Dear Jordan O'Reilly,

Thank you very much for your interest in Estonia's social insurance system.

We would be happy to present our solutions to you on **March 12th**. During the meeting, we can provide an overview of the social protection information system (SKAIS2) and the social benefits data registry (STAR).

We propose holding the meeting at the Tallinn office of the Estonian Social Insurance Board. We can arrange the specific details once you confirm if this date works for you.

Kind regards,

Kalev Härk

Head of the Expertise Unit

Estonian Social Insurance Board

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**Saatja:** Jordan O'Reilly <jordan@hireup.com.au>

**Saatmisaeg:** kolmapäev, 21. jaanuar 2026 16:54

**Adressaat:** SKA Info <info@sotsiaalkindlustusamet.ee>

**Teema:** Request for meeting: Churchill Fellowship research on digital government and social services

**Tähelepanu!** Tegemist on väljastpoolt asutust saabunud kirjaga. Tundmatu saatja korral palume linke ja faile mitte avada.

Dear Estonia Social Insurance Board team,

My name is Jordan O'Reilly. I am a social entrepreneur from Sydney, Australia, currently undertaking a [Sir Winston Churchill Research Fellowship](#) focused on digital government excellence across Europe and the United States.

My research examines what Australia can learn as it begins the digital transformation of its National Disability Insurance Scheme (NDIS), a fifty-billion-dollar social support system serving around 700,000 disabled Australians. This will be one of the most complex digital transformations undertaken by our government, and my aim is to produce a practical, comparative reform proposal to help inform the early stages of this work.

I will be visiting Estonia from 8–15 March 2026 and would greatly value the opportunity to meet with colleagues at the Social Insurance Board, even briefly, to learn from your experience delivering social services in a highly digital environment. In particular, I

am interested in how digital systems and emerging uses of AI can support better decision-making, service quality, and trust in large social support systems.

Thank you very much for considering my request. I would be grateful for any time you may be able to offer and would be happy to adapt to your availability.

Kind regards,

**Jordan O'Reilly OAM** Co-founder  
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Hireup is proud to be building our community across Australia. In doing so we pay our respects to our First Nations people, the Traditional Custodians of the land. We acknowledge the Elders, past, present and emerging. We seek to build respectful relationships with Aboriginal and Torres Strait Islander communities, working in partnership to ensure that people with disability are able to live the life they choose.