



## Please tell us your opinion by filling in the questionnaire and sending it back to us. Filling in your address is optional. Thank you very much!

Company:	
Contact person:	
e-mail:	

Please send us your questionnaire by e-mail:

info@DRRR.de

Are you satisfied with our offer of the proficiency testing schemes?					
	very satisfied	satisfied	less satisfied	unsatisfied	
Range of proficiency testing schemes	L	L	L	L	
Range of parameter	L	L	L	L	

Are you satisfied with the performance of the proficiency tests?				
	very satisfied	satisfied	less satisfied	unsatisfied
Announcement / Shipping / Advice note of samples	L	L	L	L
Quality of the samples	L	L	L	L
Quantity of the sample material	L	L	L	L
Price-perfomance ratio	L	L	L	L

Are you satisfied with the useability of the reports in the context of ISO/IEC 17025 audits?				
	very satisfied	satisfied	less satisfied	unsatisfied
Understandability	L	L	L	L
Finding relevant information	L	L	L	L
Suitable for the solution of questions in the audit	L	L	L	L

Are you satisfied with our online system ODIN?					
	very satisfied	satisfied	less satisfied	unsatisfied	
Clearness	L	L	L	L	
PT booking	L	L	L	L	
Results submission	L	L	L	L	

## <u>General</u>

Do you have further convenience or suggestions for proficiency testing schemes or parameter? Place for suggestions, criticism and wishes!

Thank you very much for your help! Your DRRR-Team