



Please tell us your opinion by filling in the questionnaire and sending it back to us. Filling in your address is optional. Thank you very much!

| Company: | |
|-----------------|--|
| Contact person: | |
| e-mail: | |

Please send us your questionnaire by e-mail:

info@DRRR.de

| Are you satisfied with our offer of the proficiency testing schemes? | | | | | |
|--|----------------|-----------|----------------|-------------|--|
| | very satisfied | satisfied | less satisfied | unsatisfied | |
| Range of proficiency testing schemes | L | L | L | L | |
| Range of parameter | L | L | L | L | |

| Are you satisfied with the performance of the proficiency tests? | | | | |
|--|----------------|-----------|----------------|-------------|
| | very satisfied | satisfied | less satisfied | unsatisfied |
| Announcement / Shipping / Advice note of samples | L | L | L | L |
| Quality of the samples | L | L | L | L |
| Quantity of the sample material | L | L | L | L |
| Price-perfomance ratio | L | L | L | L |

| Are you satisfied with the useability of the reports in the context of ISO/IEC 17025 audits? | | | | |
|--|----------------|-----------|----------------|-------------|
| | very satisfied | satisfied | less satisfied | unsatisfied |
| Understandability | L | L | L | L |
| Finding relevant information | L | L | L | L |
| Suitable for the solution of questions in the audit | L | L | L | L |

| Are you satisfied with our online system ODIN? | | | | | |
|--|----------------|-----------|----------------|-------------|--|
| | very satisfied | satisfied | less satisfied | unsatisfied | |
| Clearness | L | L | L | L | |
| PT booking | L | L | L | L | |
| Results submission | L | L | L | L | |

<u>General</u>

Do you have further convenience or suggestions for proficiency testing schemes or parameter? Place for suggestions, criticism and wishes!

Thank you very much for your help! Your DRRR-Team