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Saadetud: 08.04.2026 21:31

Adressaat: SKA Info <info@sotsiaalkindlustusamet.ee>; Leila Siiroja

<Leila.Siiroja@sotsiaalkindlustusamet.ee>; Maarit Liidemaa

<maarit.liidemaa@sotsiaalkindlustusamet.ee>

Teema: Request for a Study Visit – 15–17 June 2026

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**Tähelepanu!** Tegemist on väljastpoolt asutust saabunud kirjaga. Tundmatu saatja korral palume linke ja faile mitte avada.

Dear Ms. Siiroja,  
Dear Ms. Liidemaa,  
Dear Sir or Madam,

I am professor for public management at the University of Applied Sciences in Upper Austria, Linz. As part of the course **“International Best Practice”**, we will be visiting public institutions in Tallinn with our master’s students. We had the pleasure of visiting Tallinn as a very innovative city in terms of public management, in 2015, and I would therefore like to kindly inquire whether it would be possible to visit you, as the Estonian Social Insurance Board seems to play an important role in this innovative eco-system in terms of automated and fully digitized services.

The aim of the visit is, on the one hand, to become familiar with your organization and thereby gain a deeper understanding of the Estonian political and administrative system. On the other hand, we hope to derive insights from your current developments and solution approaches that may be of value for our own organizations.

Our students are employed professionals working in a wide range of public, social, and nonprofit sector organizations and are currently in the second semester of the master’s program **“Managing Public and Nonprofit Services.”** [www.fh-ooe.at/mnp](http://www.fh-ooe.at/mnp)

The study visit will take place between **15 and 17 June 2026**, and we will be a group of **18 participants**.

I am looking forward to your kind response and would be happy to provide any further information should you have additional questions.

If you could recommend any additional organizations or contacts, I would be very grateful.

Kind regards,  
Franziska Cecon

### **TERMINE und EINLADUNGEN**

**Laufend:** [Buchen Sie einen Termin](#) für Ihre Fragen rund um unser Studium Sozial-, Public- und Nonprofit-Management SPN

Di., 5. Mai 2026, **BROWNBAG LUNCH**, 13:15 – 14:00 Uhr, [online](#) – Wie grün sind wir? Kommunale Nachhaltigkeit (Franziska Cecon, FH OÖ)

Di., 3. November 2026, **18. PUBLIC MANAGEMENT IMPULSE**, 8:30 – 13:00 Uhr, online/Campus Linz

Di., 10. November 2026, **BROWNBAG LUNCH**, 13:15 – 14:00 Uhr, [online](#) – Betriebliche Inklusion – quo vadis? (Silvia Keller, HdBA)

Di., 1. Dezember 2026, **BROWNBAG LUNCH**, 13:15 – 14:00 Uhr, [online](#) – Frauen in der Politik. Zum Aufholbedarf auf kommunaler Ebene (Kathrin Stainer-Kämmerle, FH Kärnten)

- o **Podcast zum Reinhören:** [Public Management. Wo der Staat auf Zukunft trifft.](#)
- o **Videos zum Studium Sozial-, Public- und Nonprofit-Management:**
  - [Studiengangsleiterin Franziska Cecon](#)
  - [Absolventin Sarah Radinger](#)
  - [Absolvent Markus Brandstetter](#)
  - [Absolventin & Hausleiterin Angelika Krallinger](#)
  - [Lektor Franz Flotzinger](#)
- o **BBG Partner Netzwerk:** [Zukunft gestalten mit KI – Innovation trifft Verantwortung](#)
- o **Aktuelles auf Facebook, LinkedIn, Instagram oder der Studiengangsseite.**

### **FH-Prof. MMag. Dr. Franziska Cecon**

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