Saatja: Sergio Medina Bernabe <sergio.medina@uam.es>
Saadetud: 05.11.2026 10:58
Adressaat: info - MKM <info@mkm.ee>
Teema: Request to forward: research survey on AI in public organisations (Estonia)

Tähelepanu! Tegemist on välisvõrgust saabunud kirjaga.Tundmatu saatja korral palume linke ja faile mitte avada.Dear Sir or Madam,
I am writing to Ministry of Economic Affairs and Communications (MKM) in its role as national digital coordinator for Estonia. I am conducting a research survey on AI strategic planning and management in European public organisations, and I would be very grateful for your help in reaching the organisations listed below. They have reported the AI projects indicated to the European Commissions Public Sector Tech Watch Database, but I have not been able to reach them directly through the contact details available.

* Various municipalities in Estonia The Youth Guarantee Support System (YGSS) to identifying young people not in education or employment
* e-Residency organization e-Residency - Chatbot for customer assistance
* Estonian Public Broadcasting Automatic real-time subtitles
* Heritage Protection Board Kratt Sälli - Organising museum inventory
* National Library of Estonia RaRa Bureaucrat

I would appreciate it if you could forward this invitation to the person responsible for AI or emerging technology projects in each of them, or to a colleague in a project management or decision-making role. If you are not the appropriate contact, any indication of who might be would be most welcome.
The study is part of a doctoral research project supervised by Prof. J. Ignacio Criado () from the Autonomous University of Madrid and Prof. Manuel Pedro Rodríguez Bolívar () from the University of Granada.
The survey requires approximately 1011 minutes to complete. The link to the survey is:
Responses are anonymous, will be used exclusively for academic purposes and will be reported only in aggregate form, in accordance with the GDPR. Should you have any questions, please contact me at .
Yours faithfully,
Sergio Medina BernabéDoctoral researcher, Autonomous University of Madrid (UAM)