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Adressaat: SKA Info <info@sotsiaalkindlustusamet.ee>

Teema: Experience exchange visit: Social Service of Ķekava County, Latvia

Tähtsus: Kõrgeim

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Tähelepanu! Tegemist on väljastpoolt asutust saabunud kirjaga. Tundmatu saatja korral palume linke ja faile mitte avada.

Dear colleagues at Sotsiaalkindlustusamet,

I am writing to you on behalf of the Social Service of Ķekava County, Latvia. We received your contact information and a very warm recommendation from the **Head of the Social Service of Talsi Municipality (Latvia)**, who previously visited your organization. Based on their excellent experience and the insights they gained, we are very interested in organizing a similar experience exchange visit to Saaremaa.

We are currently planning our visit and would be honored to meet your team in Kuressaare to learn about your daily operations, community engagement, and the Estonian model of social insurance and welfare services.

About our visit:

- **Delegation:** Up to 20 social work professionals.
- **Proposed date/time:** May 12th (arrival around 13.00 – 14.00 PM).

We would be very grateful if you could find 1–1.5 hours to host our group and share your experience. We believe that learning from the Estonian social security model would be incredibly valuable for our team's professional growth.

Could you please let us know if such a visit would be possible on **May 12th**? We are looking forward to the possibility of a professional exchange!

Kind regards,

Lana Smildziņa

Kekava Municipality Social Service

Customer Service Specialist



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