

Mr. Lazaros Aichmalotidis Head of Unit Integrated Maritime Traffic Services European Maritime Safety Agency (EMSA)

Your ref 30.06.2025 Ref. Ares(2025)5216109 Our ref 02.10.2025 nr 1.7-5/25/16646-2

Implementation of SafeSeaNet and LRIT in Estonia

Dear Mr. Lazaros Aichmalotidis,

Thank you for your Status Report no 17 for Estonia, indicating our strengths and good practices in implementation of SSN and LRIT systems. We appreciate your analysis and consider all recommendations we received, as they are valuable input in improving the Estonian SSN and LRIT services.

We would like to point out our good cooperation with MSS in the last period regarding the ongoing technical issues, the help in developing the Estonian MRS 2.0 information system has been helpful and prompt.

Please find below the summary of our comments to your observations and recommendations from Status Report no 17 for Estonia.

2.1 System availability (recommendation 1)

The MRS system outage occurred some months after transition with new system and the automatic transmission of buffered messages after the network connection was restored did not work as it should. The problem has been discovered, and the error has been fixed.

2.2 Missing Waste receipt information (rec 2)

The fact that the number of undelivered waste receipts has decreased shows the work that has been done with the port representatives.

We continue to see two aspects:

a) some of the submitted waste receipts are considered as not submitted in the SSN (feedback has also been given about this in the monthly reports feedback). Based on the results of the audits of the last few months, cooperation with MSC is needed to investigate where the technical non-conformity lays. b) improving the working culture of the port employees. Many of the undelivered waste receipts are with the content "No waste will be delivered in port" and employees mistakenly think that this information does not need to be communicated.

2.3 Quality of Incident Reports (rec 3)

The need to write incident reports in English has been explained and discussed with the reporters. We hope this will not happen again in the future.

2.4 Timeliness of the notifications (rec 4)

EMDE has built-in reminders that are sent out to staff in the event of late data submissions.

We are facing with two problems: a) the human factor (agents are busy when the ship arrives and departs, easy to forget data submission on-time) and problems caused by internet interruptions. Agents are sent reminders when problems are detected by EMDE main user.

A reminder for the agents will be sent out.

2.5 Ships not reporting in the EU LRIT CDC (rec 5)

The information has been forwarded to the shipowner's representative and they are calling a technician to identify and resolve the problem.

Yours sincerely,

Jan Jaanson

Head of Shipping Department

In the capacity of Director of Maritime Division

NCA Estonia

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