



WORLD HEALTH ORGANIZATION
ORGANISATION MONDIALE DE LA SANTÉ
WELTGESUNDHEITSORGANISATION
ВСЕМИРНАЯ ОРГАНИЗАЦИЯ ЗДРАВООХРАНЕНИЯ

REGIONAL OFFICE FOR EUROPE
BUREAU RÉGIONAL DE L'EUROPE
REGIONALBÜRO FÜR EUROPA
ЕВРОПЕЙСКОЕ РЕГИОНАЛЬНОЕ БЮРО

Head office:
UN City, Marmorvej 51,
DK-2100 Copenhagen Ø, Denmark
Tel.: +45 45 33 70 00; Fax: +45 45 33 70 01
Email: eurocontact@who.int
Website: <https://www.who.int/europe>

Our reference:
Notre référence:
Unser Zeichen:
См. наш номер:

Your reference:
Votre référence:
Ihr Zeichen:
На Ваш номер:

Date: 5 September 2025

Ms Helen Söber
Adviser
European Union Affairs and International Co-operation
Department
Ministry of Social Affairs
Suur-Ameerika 1
10122 Tallinn
Estonia

Dear Ms Söber,

**Technical briefing to WHO European Region Member States:
Assistive Technology Repair, Refurbishment, and Recycling
Wednesday 8 October 2025 10:00-11:30am CET**

The WHO Regional Office for Europe is pleased to host a regional virtual technical briefing to **support the development and policies and programmes relating to the repair, refurbishment, and recycling of assistive products** in your national context. I am delighted to invite you to nominate two representatives from your country to participate in the technical briefing.

WHO/Europe is providing technical support to Member States towards integrated, people-centred assistive technology provision. This approach includes access to available, affordable and quality assistive products, whilst considering need to integrate concepts of sustainability into assistive technology systems and policies. The technical briefing will take place on **Wednesday 8 October 2025 from 10:00-11:30am Central European Time**. Please find the scope and purpose and provisional programme for the event attached.

The nominated representatives should be officials from the ministries responsible for assistive technology, ideally those responsible for setting assistive technology policy relating to assistive product repair, refurbishment, and recycling, and should have the capacity to represent their organization and help advance this topic nationally. Presentations will be in English, with simultaneous Russian interpretation. Closed captioning will be available during the briefing.

Kindly provide us your two nominations. Please include their names, job titles, organizations, departments and email addresses, at your earliest convenience and no later than **25 September 2025**. Thereafter, we shall communicate with them directly and share the necessary documentation and administrative information including the videoconference (Zoom) link to join on the day. Shirin Kiani, Technical Officer, Disability, Assistive Technology, Ear/Eye Care is responsible for this activity and it would be appreciated if you would send your two nominations to Shirin at kianis@who.int with euroassistivetech@who.int in copy.

Sincerely yours,

Dr. Natasha Azzopardi Muscat
Director, Division of Health Systems
WHO Regional Office for Europe

Encls:

Scope and purpose
Provisional Programme

Copy for information to:

Ms Agne Nettan-Sepp, Head, European Union Affairs and International Co-operation Department, Ministry of Social Affairs, Suur-Ameerika 1, 10129 Tallinn, Estonia

H.E. Ms Riia Salsa-Audiffren, Ambassador Representative of the Republic of Estonia, Permanent Mission of the Republic of Estonia to the United Nations Office and other international organizations in Geneva, Chemin du Petit-Saconnex 28A, CH-1209 Genève, Switzerland

H.E. Mr Andre Pung, Ambassador Extraordinary and Plenipotentiary, Embassy of the Republic of Estonia, Frederiksgade 19, 4th floor, 1265 Copenhagen K, Denmark

Ms Kristina Köhler, Liaison Officer, WHO Country Office, Estonia, Paldiski Road 81, 10617 Tallinn, Estonia