



WORLD HEALTH ORGANIZATION
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ВСЕМИРНАЯ ОРГАНИЗАЦИЯ ЗДРАВООХРАНЕНИЯ

REGIONAL OFFICE FOR EUROPE
BUREAU RÉGIONAL DE L'EUROPE
REGIONALBÜRO FÜR EUROPA
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На Ваш номер:

Date: 5 March 2025

Ms Helen Sõber
Adviser
European Union Affairs and International Co-
operation Department
Ministry of Social Affairs
Suur-Ameerika 1
10122 Tallinn
Estonia

Dear Ms Sõber,

**Technical briefing to WHO European Region Member States:
Hearing Aid Specifications and Quality Standards
Wednesday 26 March 2025 9:30–11:00 CET**

The WHO Regional Office for Europe is pleased to host a regional virtual technical briefing to **support informed decision making in selecting, evaluating and procuring quality hearing aids** in your national context. I am delighted to invite you to nominate two representatives from your country to participate in the technical briefing.

WHO/Europe is providing technical support to Member States towards integrated, people-centred ear and hearing care. This approach includes access to available, affordable and quality hearing devices, whilst considering the different models of hearing aid service delivery in the Region. The technical briefing will take place on **Wednesday 26 March 2025 from 9:30 to 11:00 Central European Time**. Please find the scope and purpose of the event, as well as the provisional programme, attached.

The nominated representatives should be officials from the ministries responsible for ear and hearing care, hearing device and / or assistive technology, should be responsible for assistive technology / hearing device selection and procurement, quality evaluation and standard setting, and should have the capacity to represent their organisation and help advance this topic nationally. The presentations will be in English, and simultaneous Russian interpretation will be provided. Closed captioning will be available during the briefing.

Kindly provide us your two nominations. Please include their names, job titles, organizations, departments and email addresses, at your earliest convenience and no later than **18 March 2025**. Thereafter, we shall communicate with them directly and share the necessary documentation and administrative information including the videoconference (Zoom) link to join on the day. Shirin Kiani, Technical Officer, Rehabilitation, Assistive Technology & Disability Inclusion is responsible for this activity and it would be appreciated if you would address your reply to her at kianis@who.int with euroeareye@who.int in copy.

Sincerely yours,

Dr Natasha Azzopardi Muscat
Director, Division of Country Health Policies and Systems

Encls:

Scope and Purpose
Provisional Programme

Copy for information to:

Ms Agne Nettan-Sepp, Head, European Union Affairs and International Co-operation Department, Ministry of Social Affairs, Suur-Ameerika 1, 10129 Tallinn, Estonia

H.E. Ms Riia Salsa-Audiffren, Ambassador Representative of the Republic of Estonia, Permanent Mission of the Republic of Estonia to the United Nations Office and other international organizations in Geneva, Chemin du Petit-Saconnex 28A, CH-1209 Genève, Switzerland

H.E. Mr Andre Pung, Ambassador Extraordinary and Plenipotentiary, Embassy of the Republic of Estonia, Frederiksgade 19, 4th floor, 1265 Copenhagen K, Denmark

Ms Kristina Köhler, Liaison Officer, WHO Country Office, Estonia, Paldiski Road 81, 10617 Tallinn, Estonia