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Teema: CECIS 2.0 Final DEMO Summary Report and Way Forward

Tähtsus: Kõrgeim

Manused: image001.gif; CECIS 2.0_Manual_v1.0_Apr-2024.pdf; 20240326 CECIS 2.0 Final DEMO for MS_PS.pdf

TÄHELEPANU! Tegemist on väljastpoolt asutust saabunud kirjaga. Tundmatu saatja korral palume linke ja faile mitte avada!

Dear Colleagues,

Please find below a **summary** of the **CECIS 2.0 Final DEMO for MS/PS** conducted on Tuesday 26 March 2024.

We would like to firstly thank all EU Member States (MS) and UCPM Participating States (PS) for their availability and active engagement during the DEMO, which was attended by **over 130 participants**. You may find attached the [recording](#) of the DEMO (download link will expire on 12 April 2024), the **CECIS 2.0 Manual v1.0** and the **PowerPoint Presentation**. We would encourage MS/PS to consult this first version of the CECIS 2.0 Manual and to provide feedback to the CECIS team in case of questions or need for clarifications.

The DEMO, which lasted in total 3 hours, covered the following topics:

- CECIS Portal & Architecture
- User and Organisation Management
- Resource and Unit Management
- UCPM Activation DEMO
- Transport module: Part A
- Next steps
- Final Q&A

The main **objective** was to provide a final recap for MS/PS on the topics listed above and to present **key changes** and **new functionalities** of the application to be included in the launch version which included:

- **CECIS 2.0 Applications:**
 - [CECIS Portal](#): Serves as the **main entry point** to all CECIS applications and for user and organisation management. Accessible via regular internet connection **outside TESTA**.
 - **CECIS Civil Protection**: Serves as the operational environment. Accessible only **with TESTA**.
 - **CECIS LITE**: Serves as a lighter version of the CECIS Civil Protection application with **limited functionalities**. Accessible via regular internet connection **outside TESTA**. All emergencies and related requests and offers will be visible. Users will only be able to perform one action in this first version of CECIS LITE, which is to **accept offers**. The development of CECIS LITE was prioritised to ensure PS who do not have TESTA can now access the same information related to emergencies as all other MS/PS with TESTA access. The feature to accept offers was prioritised in order to allow UA to directly

accept offers in the system thereby significantly reducing the acceptance process. **All MS/PS Civil Protection Authorities will have access to CECIS LITE.** CP Authorities can then decide to share access to CECIS with other organisations in their country who do not have TESTA through CECIS LITE. The ERCC could consider also giving temporary access to CECIS LITE for a specific emergency to EU experts deployed in UCPM missions for them to have real-time access to the request overview. Similarly, we could also consider in the future doing the same for third countries or international organisations who have activated the UCPM to speed up the process of acceptance of offers, although this decision would need to be endorsed by MS/PS.

- **CECIS Training:** Serves as the training environment for CECIS Civil Protection 2.0. Accessible via regular internet connection **outside TESTA**. MS/PS are encouraged to use this environment for training purposes where all notifications are disabled.
- **CECIS Command-Post Exercise:** Serves as the exercise environment for CECIS Civil Protection 2.0. Accessible only **with TESTA**. The Command-Post Exercise environment aims to replicate the real operational environment therefore also triggering system notifications. It is suitable to be used when conducting specific exercises or simulations.
- **User management:** MS/PS are reminded to ensure that all colleagues requiring access to CECIS 2.0 applications have created their **individual EU login accounts** and have been **granted access by their local administrators**. As previously explained, CECIS 2.0 will not allow the use of generic accounts in order to comply with a Commission wide policy that is mandatory to pass the security audits. The use of non-corporate e-mail accounts must also be avoided. National and local administrators at **MS/PS are reminded to regularly consult the 'Organisation request list' and 'User request list'** to accept or reject requests from organisations and/or users to access CECIS.
- **Resource management:** MS/PS are reminded that all assistance (whether response capacities/modules, in-kind assistance or experts) **must first be registered before it can be offered** in CECIS 2.0. As explained previously, this **registration step is mandatory** moving forward. MS/PS are **requested to continue the process of registration of their resources**, which was started back in October/November 2022. The aim would be for all MS/PS to have their ECPP, rescEU resources registered in CECIS 2.0. In addition, MS/PS are also strongly encouraged to gradually register in-kind assistance currently available in their stockpiles and any other national modules which could potentially be offered or deployed under the UCPM. Several new functionalities were introduced including:
 - the simplified resource tree with search box functionality
 - the search engine for units with multiple filter
 - the integration of factsheet templates
 - stockpiling management feature
 - the registration of multiple in-kind assistance directly through the application or via a CSV template file
- **UCPM activation:** Several new functionalities were introduced including:
 - interactive maps in the emergency overview
 - filtering options in the emergency overview
 - an extended list of causes and types of events
 - emergency map highlighting affected area(s)
 - filtering options in the request overview
 - adding multiple requests and requested items and adding multiple offers (i.e. matching available stockpile with requested items)

- **Transport module:** The Part A has been implemented in CECIS 2.0 as a first step in the development of the transport module. The aim is for MS/PS to submit all Part As directly in CECIS 2.0. MS/PS were also informed that several other developments are in the pipeline to expand the transport module to include notably the Grant Application Forms but also a tracking system for the delivery of UCPM assistance.

The CECIS 2.0 Final DEMO also allowed us to identify some **challenges** which we have already been working to address namely:

- The CECIS team observed a general slowness in the performance of the CECIS 2.0 Applications during the DEMO including a system failure, which led to a restart of the server. Further investigations allowed us to identify the existence of limitations in the IT infrastructure specifically due to the high volume of users simultaneously connected during the DEMO. Additional stress tests focusing on user management revealed the need to increase the capacity of the IT infrastructure, which then allowed us to successfully address the identified issue.
- Some participants also informed the CECIS Team of existing security restrictions linked to the code used to automatise the excel template for registering multiple in-kind assistance, which we are working to address in close cooperation with the concerned MS/PS. We would kindly ask all MS/PS who have any of these restrictions to get in touch with the CECIS Team as soon as possible in order for us to assess together how we can best support you.

Launch of CECIS 2.0

While the CECIS 2.0 launch date was scheduled for 8 April as was previously communicated, it is our understanding that some MS/PS have also expressed the need to have more time in this process of onboarding and have recommended the establishment of a **CECIS 2.0 User Working Group** to support them through this period of transition.

Therefore, the CECIS Team is postponing the switch to CECIS 2.0 and **launching the establishment of the User Working Group for MS/PS** to address existing concerns in order to ease this transition to CECIS 2.0.

We would like to kindly ask interested MS/PS to nominate suitable candidates (up to 3 per MS/PS) **by Thursday 12 April**, as we would like to convene the first **CECIS 2.0 User Working Group meeting** on that day.

The User Working Group will initially **meet on a weekly basis** to allow for a swift launch of CECIS 2.0, **which shall take place as soon as possible, ideally no later than end of May**. The **communication of the new date foreseen for the launch of CECIS 2.0 will be made at least one week in advance before the launch**.

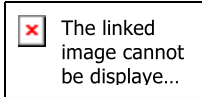
MS/PS are kindly reminded to address any questions related to CECIS to ECHO-CECIS@ec.europa.eu, which serves as the main **CECIS Helpdesk contact**. Please kindly refrain from using ERCC@ec.europa.eu as it should only be used for operational purposes.

We look forward to receiving your expressions of interest to join the **CECIS 2.0 User Working Group** and remain at your disposal for any clarifications.

Kind regards,

CECIS Team

ECHO-CECIS@ec.europa.eu



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Directorate General for European Civil Protection and Humanitarian Aid Operations

Emergency Response Coordination Centre – ERCC