

Implementation of an accessible, European patented emergency call app system in accordance with EU Directive “NG112” for your country

Dear Ladies and Gentlemen of the Ministry,

We would like to inform you that we are in close cooperation with several European countries to introduce our **accessible, European patented emergency call app system**.

We were invited to give presentations by ministries in various countries and were able to fully cover **all requirements** for the implementation of our emergency call system in constructive discussions.

We have recently received several inquiries about our WIS Emergency call app, including the WIS mobile emergency call button (for all persons), as well as our WIS interpreter app (for people with hearing or speech impairments), in order to initiate the next steps towards **development and a licensing agreement**.

We would be delighted to demonstrate our globally unique emergency call app system, including an interpreter app with barrier-free disaster warnings, in a personal meeting with an **on-site demonstration**.

Would you also like an **offer with the best price-performance ratio** for a possible launch in your country?

This would enable your citizens and visitors to benefit from Europe's most advanced multilingual emergency call app system – at the touch of a button in emergencies, **without a phone call, without language or local knowledge**, but with integrated 5 W's (who, what, when, where, why), photo/audio transmission, and an emergency pass.

Would you like this for your country as well? Then we would be happy to be your next contact!

Attached you will find our presentation as well as further information at the following links to multilingual websites (select the respective country in the bottom right corner):

- Emergency call app system: <https://worldinsign.de/wis-barrierefreier-notruf/>
- Interpreter app: <https://worldinsign.de/wis-dolmetscher-app/>

We not only offer text-based emergency calls via SMS or chat, but **also automate the transmission of emergency calls** via voice SMS, email or fax to police, fire department, rescue services and relay services via video telephony in sign language or written language – in accordance with the requirements of the UN Convention on the Rights of Persons with Disabilities (**UN CRPD**) and the European Electronic Communications Code (**EECC**).

Together with other European ministries, we have determined that a purely **text-based emergency call system is not accessible** for many people and is unusable in numerous emergency situations (e.g., physical assault, robbery, stroke, shock, etc.) because time plays a crucial role in determining life and death.

A question for you: Would you personally be able to make a text-based emergency call in one of these situations and communicate with the control centers via SMS or chat?

Furthermore, deaf people often have **limited written language skills**, which makes precise communication with dispatchers at the control center considerably more difficult.

With our system, we therefore offer the **best possible barrier-free emergency call solution for ALL people at the touch of a button.**

As you know, the EU Commission requires the introduction of an accessible emergency call system in all contracting states by **July 31, 2027 at the latest**. Therefore, we also offer our proven emergency call app system as a **branded/labeled solution**.

Since the implementation, technical integration into control centers, and training of employees, emergency services, and service providers take approximately 8-10 months, we would be grateful for an **early appointment scheduling**.

We would very much appreciate **your feedback** and the opportunity to present our innovative emergency call solution **to you personally**.

Best regards

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